

Rena D'Andraia

From: Heritage Financial Credit Union <marketingteam@contacthf.com>
Sent: Thursday, May 20, 2021 10:04 AM
To: MarketingTeam
Subject: [EXTERNAL] [POSSIBLE PHISHING] COVID-19 Update

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HERITAGE
Financial Credit Union



COVID-19 UPDATE

Dear Rena,

As you may already be aware, following recent guidance from the Centers for Disease Control and Prevention (CDC), New York and Pennsylvania (the states in which our 12 branches are located) have both implemented efforts to ease the restrictions previously put in place to prevent the spread of COVID-19.

As per the CDC, New York State and Pennsylvania State Health guidelines, social distancing will remain in place at all HFCU locations for members and employees. Our seated lobby waiting areas are now open to ensure there is a proper amount of space in the event you are waiting for an appointment. **While wearing a mask will be optional for fully vaccinated members, those that have yet to be vaccinated we require that you continue to wear a mask for all in-branch visits.**

As you visit our branches, you will see our staff continuing to wear their masks. This is to ensure that we remain committed to the safety of you, our members, and our employees. The HFCU team will continue monitoring federal, state and local COVID-19 infection rates and efforts in determining future revisions to our protocols.

Thank you for your patience and understanding as we navigate these new guidelines and

requirements.

Sent to:

If you have any questions or concerns regarding these updates please contact us at 845.561.5607.

Sincerely,
Heritage Financial Credit Union



**FACE MASKS ARE
OPTIONAL
FOR FULLY VACCINATED
GUESTS**



**SOCIAL DISTANCING IS
REQUIRED**

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