

Expanding Our Hours

As we continue to look to guidance from the state and CDC in our phased reopening plan, we are glad to be able to serve you, our member, in branch lobbies once again. While New York State eases restrictions, we are committed to further expand our in-branch service hours. Starting Monday, June 29th, our modified branch walk-in service hours will be extended to 8:30 a.m. – 2:00 p.m. Monday – Friday and 9:00 a.m. – 2:00 p.m. on Saturday.

We will continue to service members by appointment only after our walk-in service hours. View our webpage <u>www.hhfcu.org/hours</u> for an updated list of all our branch appointment only service hours. Please call us at 845-561-5607 to schedule an appointment. Additionally, drive-up services and the Member Solutions Center will continue to maintain regular banking hours, which can be found on our website.

Our members and employees safety remains a top priority when continuing to expand our walk-in service hours. We will continue to follow CDC guidelines to reduce the spread of COVID-19 such as, required face coverings, social distancing when no germ guards are present, and occupancy limits for our members and staff.

We encourage you to continue utilizing our digital channels such as online and mobile banking to view your accounts, transfer funds, deposit a check (mobile banking only), and more from the safety and comfort of your own home. To learn more about our digital services visit <u>https://www.hhfcu.org/banking/online-banking/</u>.

Thank you for helping us maintain our commitment to keeping you and our employees safe. Please refer to <u>www.hhfcu.org/coronavirus</u> for any updates on our phased reopening approach. We encourage you to reach out to us at 845-561-5607 with questions you may have.

Please be safe and stay healthy!

Sincerely,

Wichard of Civello

Michael Ciriello President/CEO

HUDSON HERITAGE CREDIT UNION

phone 845.561.5607 ei

email info@contacthh.org

web hhfcu.org

address 25 Rykowski Lane Middletown, NY 10941