



A short month ago, we were able to open our doors again to serve you in-person. Since that time, we have been taking active measures to ensure we continue our phased re-opening approach safely for both members and employees. As restrictions continue to ease, we are pleased to extend our in-branch service hours while abiding by the guidelines and restrictions set in place by the State and the CDC.

Starting Monday, **July 13<sup>th</sup>**, we will be extending our walk-in branch service hours to 8:30 a.m. – 5:00 p.m. Monday through Friday and 9:00 a.m. – 2:00 p.m. on Saturday. Our Corwin and Dolson branches have extended hours on Thursday – Friday and our Montgomery branch has extended hours on Friday. Please visit our webpage [www.hhfcu.org/hours](http://www.hhfcu.org/hours) for the updated list of all current hours by location. Additionally, appointments are no longer necessary, but are available upon request. If you would prefer a scheduled time with one of our financial professionals, call us at 845-561-5607.

The safety of our members and employees is a top priority and we will continue to practice the recommended safety protocols established by the State and CDC. Below you will find guidelines that have been set in place to ensure the safety of our members and employees when visiting our branches. We recommend reading these guidelines before visiting any of our branches:

- All members and staff are required to wear facemasks when visiting our branches including within our ATM vestibule. For the safety of everyone who enters our branches, please remember that all guests including children two years of age or older must also wear face coverings. Additional information can be found on the CDC website here: <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/cloth-face-cover-guidance.html#feasibility-adaptations>. This information includes alternatives, feasibility and adaptations for those who may be unable to wear a cloth face covering.
- Please bring a valid form of ID (for security purposes, you may be asked to lower your mask to confirm your identity)
- Due to occupancy limitations, you may have to wait until a Hudson Heritage Credit Union associate lets you into the branch.
- To abide by the current social distancing guidelines, please follow all floor markers indicating a six-foot separation throughout the branches.

These guidelines can also be found on our webpage [www.hhfcu.org/coronavirus](http://www.hhfcu.org/coronavirus).

We encourage you to continue to use our digital services such as online and mobile banking to view your accounts, transfer funds, deposit a check, and more. To learn more about our online and mobile banking services, please visit [www.hhfcu.org/banking/online-banking/](http://www.hhfcu.org/banking/online-banking/).

We understand wait times in-person, at drive-ups, and over the phone may have been longer than expected so we sincerely thank you for being patient and understanding over the past few months while adjusting to a new environment. Please refer to [www.hhfcu.org/coronavirus](http://www.hhfcu.org/coronavirus) for any updates on our phased reopening approach or call us at 845-561-5607 with any questions you may have.



Please be safe and stay healthy!

Sincerely,

A handwritten signature in blue ink that reads "Michael J. Ciriello".

Michael Ciriello

President/CEO