



Welcoming You Back

We are pleased to inform you that we will start opening our branch doors once again on Monday, June 8th for modified banking hours. All branch locations will be open for walk-in service from 8:30 a.m. – 12:00 p.m. Monday – Friday and 9:00 a.m. – 12:00 p.m. on Saturday. We will also be servicing members by appointments only from 12:00 p.m. – 5:00 p.m. Monday – Friday and 12:00 p.m. – 2:00 p.m. on Saturday. Please call us at 845-561-5607 to schedule an appointment. Over the next several weeks, we will be looking to expand our modified in-branch hours based upon guidelines. Drive-up services and the Member Solution Center will continue to maintain normal banking hours. For a complete list of our branches, please visit our website - hhfcu.org.

As we look forward to welcoming you back into our branches, we are committed to providing you and our employees with a safe environment that aligns protocols with recommendations from the CDC for reducing the risks of spreading COVID-19. The health and safety of our members and employees is our top concern, so we have outlined guidelines for all in-branch visits below:

Face-Mask Requirement: Until further notice, all employees and members who visit a HFCU branch to conduct in-branch services will be required to wear a face mask upon entry.

Social Distancing and Barriers: All branches will be enforcing proper social distancing guidelines along with maintaining appropriate barriers to ensure safe banking environments. Please follow branch signs and floor markers within each branch. In addition, employees will continue to refrain from shaking hands.

Occupancy Limits: For the safety of all members and staff, we will be enforcing limits within each of our branches in order to maintain safe, social distancing requirements. In order to maintain this safe environment, a branch employee will need to let you into a branch when visiting one of our locations. We apologize for the potential of longer than normal wait times and we appreciate your understanding and patience in advance.

Even though our branches will be opening, we still encourage you to utilize our digital channels to conduct banking transactions from the safety and comfort of your own home. Within our digital channels you can:



- E-Statements:** Review your statement securely without the paperwork once signed up
- Bank Online:** Check balances, pay bills, transfer money between your accounts with HHCU or elsewhere
- Mobile Banking:** Have the same functionality as online banking and even deposit checks once enrolled (To enroll, navigate to the “Services” menu within your mobile app and click “Mobile Deposit Enrollment.”)
- Manage Finances:** Link and see many of your external accounts in one place within our online banking platform. Sign-up for free by clicking “Link Account” under your balance summary!

Thank you for helping us maintain our commitment to keep our members and employees safe. Please keep an eye out for any additional information on our website – hhfcu.org as we begin to open. We encourage you to reach out to us with any questions regarding this information by calling our Member Solution Center at 845-561-5607.

Have a safe and healthy day.

Sincerely,

A handwritten signature in black ink that reads "Michael J. Ciriello".

Michael Ciriello

President/CEO