## 00001


ANDREW SAMPLE
ALTHEA SAMPLE
1234 S. ILLINOIS ST.
BURR RIDGE IL 60527


| Fees |  |  |  |  |  |  |  |
| :--- | :--- | ---: | :---: | :---: | :---: | :---: | :---: |
| Date | Description of Transaction | Amount |  |  |  |  |  |
| Jul 14, 2014 | OD Protection Tran Fee | 5.00 |  |  |  |  |  |
| Jul 28, 2014 | OD Protection Tran Fee | 5.00 |  |  |  |  |  |



』 PLEASE DETACH ALONG THE PERFORATION AND RETURN THE LOWER PART WITH YOUR PAYMENT. RETAIN THE UPPER PART FOR YOUR RECORDS. 』

| Payment Details |  |  |
| :---: | :---: | :---: |
| Account Number: | 123456 |  |
|  |  | SAMPLE |
| Due Date: | Aug 23, 2014 |  |
| PLEASE PAY: | \$50.00 |  |
| Apply Excess to: |  |  |
| Escrow: |  |  |
| Principal: |  | Make check |
| Late Charges: |  | payable to: |
| Other (Explain): |  |  |
| Total Enclosed: |  |  |

Check box to indicate name/addres change on the back of this coupon.

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Escrow:
Principal:
Other (Explain):
Total Enclosed:

## ate.

PLEASE PAY:

## Apply Excess to:

Make check payable to:


## REMIT ADDRESS LINE 1

REMIT ADDRESS LINE 2
REMIT ADDRESS LINE 3
REMIT ADDRESS LINE 4
REMIT ADDRESS LINE 5

| Account Statement | Pg 2 of 3 |
| :--- | ---: |
| Account Number: | 123456 |
| Billing Date: <br> Consumer Loan | Jul 31, 2014 |

## IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFERS

Telephone us or write us at the number or address shown on the front of the statement, as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

1. Tell us your name and account number.
2. Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
3. Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will recredit your account for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation.

## The following pertains to accounts established for personal, family, or household purposes only. <br> BILLING RIGHTS SUMMARY <br> WHAT TO DO IF YOU THINK YOU FIND A MISTAKE ONYOUR STATEMENT

If you think there is an error on your statement, write to us at the address shown on the front of this statement as soon as possible. In your letter, give us the following information:

1. Account Information: Your name and account number.
2. Dollar Amount: The dollar amount of the suspected error,
3. Description of Problem: If you think there is an error on your bill, describe what you think is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement. You must notify us of any potential errors in writing [or electronically]. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question. While we investigate whether or not there has been an error, the following are true:

We cannot try to collect the amount in question, or report you as delinquent on that amount. The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount. While you do not have to pay the amount in question, you are responsible for the remainder of your balance. We can apply any unpaid amount against your credit limit.

[^0]NAME
(PLEASE PRINT)

STREET ADDRESS


| THIS CHANGE APPLIES TO: | CHECKING ACCOUNT $\square$ | SAVINGS ACCOUNT $\square$ | MORTGAGE LOAN $\square$ |
| :--- | :--- | :--- | :--- |
| RETIREMENT ACCOUNT $\square$ | INSTALLMENT LOAN $\square$ | SAVINGS CERTIFICATE $\square$ | COMMERCIAL LOAN $\square$ |




[^0]:    IF YOUR NAME OR ADDRESS IS SHOWN INCORRECTLY, PLEASE COMPLETE THE SECTION BELOW AND RETURN THIS SECTION TO US BY MAIL OR DELIVER TO OUR ADDRESS.

