

WHERE TO FIND ACCOUNT NUMBERS

There are a few different ways in which HFCU members can view and access their full account numbers.

1. Online/Mobile Banking

- a. If you currently utilize our online/mobile banking platform, you will be able to access the full account number of each account you have linked. For example, if you have individual and joint accounts at Heritage, but you only have your individual accounts linked to your online banking, you will not be able to view your joint account numbers.
 - i. Upon log in, you'll be defaulted to the "Account Summary" screen. Select the account you wish to view.
 - ii. On the next screen showing your balances and transaction history, click "Details" near the top right of the screen and an "Account Details" box will be presented.
 - iii. Located in the center of this box you'll find the "Show Full Account Number" hyperlink. Once clicked, the screen will immediately refresh showing your full account number.

2. Calling In

- a. When calling HFCU at 845-561-5607, you can speak with a representative to access your full account numbers, after your identity has been verified by completing certain security criteria.

3. Visiting A Branch

- a. When stopping into your local branch, you can work with HFCU employees to access your full account numbers after your identity has been verified by completing certain security criteria.
- b. To find a branch nearest you, visit <https://heritagefcu.com/find-branch/>